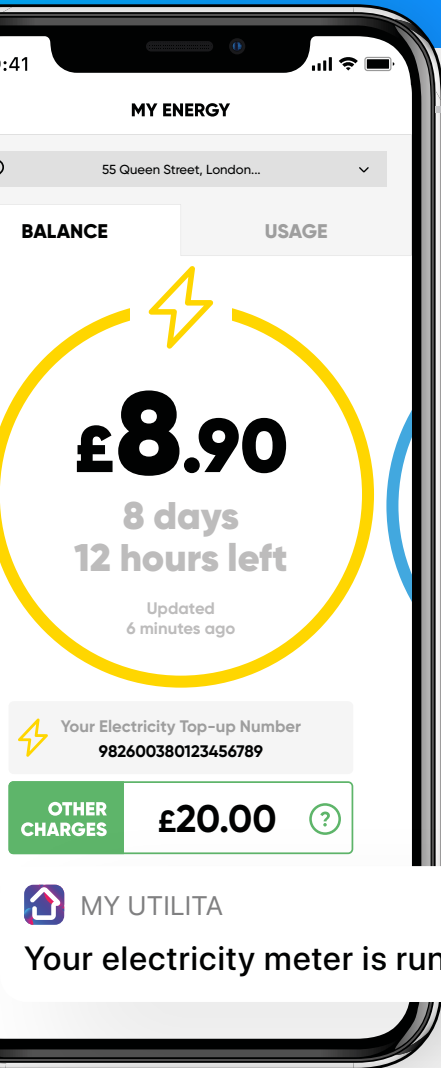


# Your new home. Your new energy supplier.



Welcome to your new home and to Utilita. Rest assured, we're working closely with your landlord to best understand your needs. Since 2010 we have saved our customers at least half a billion pounds – and we've done it by ensuring low income and vulnerable households have as much control as possible over their energy consumption, using smart Pay As You Go technology.

We were the first energy company to challenge the so-called Big 6, way back in 2003 and we installed Britain's first ever smart meter – that was in 2008 (there are now more than 12 million and rising).

Utilita has also partnered with National Energy Action, Citizen's Advice and Energy Action Scotland, as it leads the fight against fuel poverty.

You'll receive your Welcome Book shortly, this will explain more about our Emergency and Friendly Credit, our uSwitch award-winning app – allowing you to top-up whenever, wherever and giving you balance updates on the go – our industry leading POWER UP functionality, and our Utilita Extra rewards programme exclusive to Utilita customers only!

#### In summary, all of our customers benefit from:

- ✓ Competitive tariffs
- ✓ Access to your account anytime, anywhere with My Utilita
- ✓ Exclusive weekly rewards with Utilita Extra
- ✓ Refer a Friend scheme
- ✓ Warm Home Discount
- ✓ No exit fees

#### In addition, if you're a prepayment customer also we offer you:

- A smart meter – at no extra cost
- Friendly Credit hours from 2pm–10am
- £15 Emergency Credit
- Top-up on the go with our app

If you don't already have a Smart Meter, contact us today to get yours **FREE**

**utilita**  
life with power

To find out more, please visit [www.utilita.co.uk](http://www.utilita.co.uk)  
If you'd like to speak to our Customer Service Team, call us on **03452 072 000**

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